

Instructions for requesting a license report from Autodesk:

1. Go to: <http://knowledge.autodesk.com/contactus> .
2. Click on "License Management" from the list of options available under the "What Can We Help You With?" section

The screenshot shows the Autodesk Knowledge Network 'CONTACT US' page. The main heading is 'CONTACT US'. Below it is the section 'What Can We Help You With?' which contains eight icons representing different support categories: Purchases & Returns, Account Creation & Sign In, Account Management, Downloads & Upgrades, Installation & Configuration, Activation & Registration, License Management (highlighted with a red box), and Product Help. To the right of these icons is a 'Quick Links' sidebar with the text: 'For the following issues, complete a form requesting support. We will contact you shortly.' Below this text is a list of links: Transfer a License to a New Computer, Change Contract Manager, Order Based Software, Previous Version Licenses, Home Use Licenses, and License Reports. Below the 'What Can We Help You With?' section is the 'Ask the Community' section, which includes a search bar and a dropdown menu for 'Browse Solutions'. At the bottom of the page, there is a link to 'Ask peers and experts in the Autodesk Forums. Post a Question'.

3. Click on "License Reports" from the list of options available under the "Still need help?" section.

The screenshot shows the Autodesk Knowledge Network 'License Management' page. The main heading is 'CONTACT US' followed by 'License Management'. Below this heading are two columns of links. The left column is titled 'Recommended Solutions' and includes links for: Manage licensing, Updating Your Serial Number, Finding Serial Numbers & Product Keys, Network License Administration, Transferring Ownership of Licenses, and Product reactivation FAQ. The right column is titled 'Perpetual License Changes' and includes links for: Perpetual License Changes, Perpetual License Changes FAQ, and Perpetual License Changes Forum. Below these columns is the 'Still need help?' section, which is highlighted with a red box. This section contains the text 'Choose a category below to find the best contact option for you.' and a grid of seven buttons: MANAGING LICENSE FILES, TRANSFERRING LICENSES, CASCADING LICENSES, PREVIOUS VERSION LICENSES, HOME USE LICENSES, and LICENSE REPORTS (highlighted with a red box).



4. Click on "Request a license report" from the list of options available under the "License Reports" section.

CONTACT US

License Reports

Recommended Solutions

[Finding out which products you have on Subscription](#)

[To see your licensed software, login to your Account](#)

[Request a license report](#)

5. A new window/tab will open. Click on "Report of all my licenses" from the list of options available under the "What type of License assistance do you need?" field

AUTODESK Knowledge Network

SUPPORT | LEARNING | COMMUNITY

Software License and Activation Help

Request a list of all your licensed software or contact us for help with registration or activation issues.
Register your product online at www.autodesk.com/register

* indicates a required field

How can we help you?

* What type of License Assistance do you need?

--None--

--None--

Registration or activation of a product

Report of all my licenses

6. Fill out the form completely and accurately before submitting the request.



Specialization
Building
Advanced MEP
Civil Infrastructure
Process & Power

Value Added Services
Authorized Training Center
Authorized Certification Center

How can we help you?

* What type of License Assistance do you need?

Report of all my licenses

We know there's a lot of fields listed, but by providing all of the information requested below, we will be able to locate your registered licenses. The report will be run based on the information you provide and wildcards will be used in the query. Unregistered licenses may not appear on the report.

Enter your company's information

* Full Company Name

* Country

--None--

* Street Address Line 1

Street Address Line 2

Street Address Line 3

* City

State/Province

--None--

Zip/Postal Code

* Best Phone Number to reach you

* Is this for a college/university/school?

--None--

* Are you a student?

--None--

Where should we send the report?

* First Name

* Last Name

* Email Address

* Please confirm your Email Address

Anything else you want to tell us?

NOTES:

Include as much information about your company as possible (such as previous addresses, other company names used, and subsidiaries if so pertaining.).